



smartcare

Mitigate risk • Maximise efficiency • Quality care

Get smart about the care you provide

If you are in the business of assisting people with disabilities get out of bed, go to the toilet, have a shower and get into a wheelchair for the day, you are in the business of offering manual handling services to your client.

Manual Handling is a risky business. Aged, Disability and In-Home Care providers offering these services face a number of challenges:

- 1 Risk of injury to staff** - care providers have high, persisting rates of injuries despite equipment and training.
- 2 Injuries are costly** - training replacements, backfilling, coordinating the return to work, managing litigation, and unplanned, escalating workers compensation premiums.
- 3 Inefficiencies** - care takes too long, too many staff are allocated per client unnecessarily and difficulty retaining and recruiting skilled staff. This costs your business more in overheads.
- 4 Poor quality care** - customer can experience excessive manual handling, high turnover of staff and a poor care experience. This impacts on your brand as customers go to a preferred provider of choice.

We Can Help You Get Smart about the care you provide by:



Mitigate risks in
delivering care



Maximise efficiency
to do more with less



Deliver high
quality care

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Get a Smart Care Assessment



We observe the personal care routine of your high needs client.



Identify the high risk tasks, inefficiencies & factors that can lead to poor quality care.



Provide a report outlining interim & long-term strategies to mitigate risk, maximise efficiencies & provide quality care.

How to get started?

- ✓ Complete a referral form – request from hello@riskmanaged.com.au
- ✓ Sign and return our service agreement to hello@riskmanaged.com.au

Why Choose Risk Managed?

At Risk Managed we believe:

- ✓ Every support worker who gives their passion and skills to the industry has the right to go home uninjured
- ✓ Every person with a disability has the right to safe, dignified and comfortable care
- ✓ Disability and in-home care providers can be strong, sustainable businesses through providing safe efficient quality care.



Our Awards



Global Health and Pharma 2017



Global Health and Pharma 2017



Safe Work Australia 2015



Amazon US and Australia 2017



Safe Work NSW 2018



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